



**GOVERNMENT OF JAMMU AND KASHMIR
SCHOOL EDUCATION DEPARTMENT,
CIVIL SECRETARIAT, SRINAGAR**

Subject: Regulation/registration/monitoring of tuition/coaching institutes.

Government Order No: 558 - Edu of 2015

D a t e d: 27 - 10 - 2015

Whereas, vide Government Order No: 435-Edu of 2010 dated: 30.4.2010, rules were framed to regulate the functioning/performance of Private Tuition centres in the State; and

2. Whereas, Rule 4 of Government Order No: 435-Edu of 2010 dated: 30.4.2010 provides that Government is competent to regulate the tuition fee etc. of the private tuition centre.

3. Whereas, the Government has considered the matter and in terms of Jammu and Kashmir School Education, Act, 2002 and Government Order No.435-Edu of 2010 dated 30.4.2010, it is hereby ordered that every tuition centre shall:

- i) Publish on its website as well as on public Notice Board, the details of infrastructure and particulars of the teaching faculty and the class schedule of each faculty member.
- ii) Notify every change in teaching faculty or class schedule a week in advance.
- iii) Publish summary result at the end of the each session while sending detailed results with names to the Competent Authority.
- iv) Establish a complaint redressal mechanism (CRM) and bring every complaint as well as its disposal to the notice of the competent authority & Monitoring Committee within a week's time of registration of a complaint.
- v) Refund the entire fee in case a student decides to withdraw from the course within 07 days of the registration for the course.

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vi) In case of mid-session change of faculty by the tuition/coaching centre, students shall have the option to withdraw from the course within a period of 7 days of such change being notified; in such cases, the tuition centre shall have to refund the fee proportionately. The decision of the competent authority for refund shall be binding on the tuition centre and the refund shall have to be made by the tuitions centre within a period of 10 days of such decision.

4. It is further ordered that tuition centres shall, on the recommendation of Competent Authority, admit 10% of total intake in each class, students who belong to BPL families or are destitutes/orphans as provided in Rule 4 (e) of the Jammu and Kashmir Regulation of Private Tuition Centre Rules, 2010. Director(s) of School Education Jammu/Kashmir shall invite application from students falling in this category, verify and if required, select students on the basis of academic merit, and thereafter forward a list of candidates falling under this category to various private tuition centres for admission. The Private tuition institutions shall publish the no. of students imparted tuitions in terms of clause 4(e) of the rules and compliance of the rule shall be mandatory for grant of renewal of the tuition centres.

By Order of the Government of Jammu and Kashmir.

Sd/-

(Shaleen Kabra)

Commissioner/Secretary to Government
School Education Department

No: Edu/R/11/2010

Dated: 27 -10-2015

Copy to the:-

1. Director School Education, Kashmir/Jammu for information and necessary action.
2. All Chief Education Officers _____
3. Spl. Asstt. to the Hon'ble Minister for Education for information of the Hon'ble Minister.
4. Spl. Assistant to the Hon'ble Minister of State for Education for information of the Hon'ble Minister
5. Pvt. Secretary to the Ld. Advocate General, J&K High Court, Jammu for information of the Ld. Advocate General.
6. Pvt. Secretary to the Commissioner/Secretary to Government, School Education Department for information of the Commissioner/Secretary.
7. Website Incharge
8. Govt. Order file (w.3.s.c)
9. Stock file.

(Soheel Nisar Shah)

Deputy Secretary to Government